



KEEPING YOU SAFE

Health and Safety Protocols for 2021

We are excited to welcome you to Vermejo! With hundreds of thousands of acres to explore, social distancing has always been one of Vermejo's charms. As we navigate the shifting tides of the pandemic, the health, safety and comfort of our guests, staff and community is always our priority. These are some of the precautions we are taking:

SOCIAL DISTANCING AND FACE COVERINGS

- Vermejo is following the CDC and state of New Mexico guidelines by instating a policy that requires all employees to wear a mask when inside any public indoor space.
- We are also asking our guests to wear face coverings when in these same areas. To make things easier, for our guests we have a supply of face coverings that we can provide to you if you do not have your own.
- We'll still use social distancing as our priority to keep our guests and staff safe. As much as possible our staff have been instructed to maintain a minimum of six feet of space between each other and our guests.
- The State of New Mexico has travel recommendations in place. You can learn more about them here: <https://cv.nmhealth.org/travel-recommendations/>



ACTIVITIES

- Our self-guided activities have been enhanced with added signage and maps to make them easier than ever to access.
- All of our staff are wearing face coverings in all indoor public spaces and where social distancing is not an option.
- We have a variety of options available for traveling with your guide or driver.
 - Vehicles with plexiglass between the front and back seats are available upon request.
 - You may also go on a guided activity in an open-air UTV or with your guide leading you from a separate vehicle. Please let your Reserve Ambassador know what your preference is when booking your activities.
- Activities equipment and vehicles are being sanitized after each use.

DINING & RETAIL

- When guests come and go from the main lodge area the State of New Mexico and CDC require that all guests wear a face mask. We have added signs to help you navigate these guidelines.
- The lodge dining room is open at a limited occupancy with tables spaced more than 6' apart. There is also seating available on the veranda for an open-air dining experience subject to weather. We've installed heaters and sunshades to make the veranda dining experience even more comfortable.
- The Lounge is open with limited capacity. In addition, we are providing bar service to your table in the lodge or on the veranda. You may also purchase packaged beer, wine and liquor from Vermejo, or bring your own alcoholic beverages to enjoy in your accommodation.
- The Company Store is now open with limited capacity.

HOUSEKEEPING

- We have resumed daily housekeeping service. Should you prefer housekeeping only enter your room for trash removal and towel refreshing please inform your Reserve Ambassador.
- All rooms are being cleaned and sanitized with CDC recommended disinfectants with special attention to high-touch areas like doorknobs, light switches, and faucets.
- All comforters and bed linens are laundered after every guest stay.
- All public areas are cleaned and disinfected after each use.

Please call us at 575-445-3097 or email reservations@vermejo.com with any questions you may have.